

# 忘记密码怎么办？

目前我司提供人工重置与自助重置密码两种方式

人工重置：

- ✚ 如果您是在银行、证券公司或第三方平台申购的基金：  
拨打我司服务热线 4008888118 转人工，客服人员在与您验证身份后为您重置密码。
- ✚ 如果您在我司直销柜台开户或绑定了工行、招行、农行卡后在官网开户：  
您需提交身份证明文件、交易密码清密承诺函、交易密码清密业务申请表等资料，柜台工作人员将为您办理密码重置业务，柜台电话 0755 82858168

自助重置：

- ✚ 如果您是在我司官网开户，绑定的是除工行、招行、农行以外的银行卡：  
您可在官网自助找回密码，在登录页面点击“忘记密码”按钮后，进入重置密码页面，分三步进行：

步骤 1 输入身份信息与验证码，点击“找回”按钮；



信达澳银基金  
FIRST STATE CINDA FUND

E达通

1 输入个人资料

2 银行验证

请输入您的真实信息，以便我们能有效的为您办理业务：

*真实姓名：	<input type="text" value="与所持证件姓名一致"/>
*证件类型：	<input type="text" value="身份证"/>
*证件号码：	<input type="text" value="与所持证件姓名一致"/>
*验证码：	<input type="text" value="验证码"/>

找回

步骤 2：输入银行卡号等信息，点击“验证身份”按钮；

The screenshot shows the 'E达通' (E-Da Tong) registration interface. At the top, the logos for '信达澳银基金' (FIRST STATE CINDA FUND) and 'E达通' are displayed. A progress bar at the top indicates the current step is '2 银行验证' (Bank Verification), with '1 输入个人资料' (Input Personal Information) completed. The main heading is '选择银行卡' (Select Bank Card), with the instruction '请选择您已开通的银行卡，并进行身份验证：' (Please select your activated bank card and verify your identity:). A dropdown menu shows '中国建设银行' (China Construction Bank) selected. Below this, there are several fields for verification: '\*您的银行卡:' (Your Bank Card), '\*证件类型:' (ID Type) set to '身份证' (ID Card), '\*证件号码:' (ID Number) with a masked input, '\*真实姓名:' (Real Name) with a masked input, and '\*银行卡号:' (Bank Card Number) with a text box containing '不支持信用卡' (Credit cards are not supported). A red '验证身份' (Verify Identity) button is at the bottom right.

步骤 3：设置并确认密码后，点击“确认提交”按钮。

The screenshot shows the 'E达通' (E-Da Tong) registration interface at the '3 密码重置' (Password Reset) step. The progress bar at the top shows '1 输入个人资料' (Input Personal Information) and '2 银行验证' (Bank Verification) as completed steps. The main heading is '您的信息已验证通过，请重新设置您的密码：' (Your information has been verified, please reset your password:). There are two password input fields: '\*设置密码:' (Set Password) and '\*确认密码:' (Confirm Password), each with a text box and a numeric keypad icon. A red '确认提交' (Confirm Submit) button is located at the bottom center.