

忘记密码怎么办？

目前我司提供人工重置与自助重置密码两种方式：

一、人工重置：

1、银行、证券公司或第三方平台申购的基金：

拨打我司服务热线 4008888118 转人工，客服人员在与您验证身份后为您重置密码。

2、我司直销柜台开户或绑定了工行、招行、农行卡后在官网开户：

需提交交易密码清密承诺函、交易密码清密业务申请表等资料，寄送至我司直销中心，由柜台工作人员将为您办理密码重置业务。

请致电400-8888-118详询办理。

柜台电话：0755 -82858168

二、自助重置：

1、 银行卡验证找回：如您是在我司官网开户，绑定的是除工行、招行、农行以外的银行卡：您可在官网自助找回密码，在登录页面点击“忘记密码”按钮后，进入重置密码页面，按照提示进行操作

步骤 1： 输入身份信息与验证码，点击“找回”按钮

The screenshot shows the '找回密码' (Forgot Password) step of a four-step process. The form is titled '请输入您的真实信息，以便我们能有效的为您办理业务：' (Please enter your real information so we can effectively process your business for you:). It contains the following fields:

- 真实姓名 (Real Name): 与所持证件姓名一致 (Consistent with the name on the ID card)
- 证件类型 (ID Type): 身份证 (ID Card)
- 证件号码 (ID Number): 与所持证件姓名一致 (Consistent with the name on the ID card)
- 验证码 (Verification Code): 验证码 (Verification Code) with a value of 9971

A red '找回' (Recover) button is located at the bottom of the form.

步骤2：输入银行卡号等信息，点击“验证身份”按钮；

The screenshot shows a two-step registration process. Step 1, 'Input Personal Information', is completed. Step 2, 'Bank Verification', is active. The user is prompted to enter their real information. The form includes fields for: *Real Name (with a hint to match the ID), *ID Type (set to 'ID Card'), *ID Number (with a hint to match the ID), and *Verification Code (with a CAPTCHA image showing '4457'). A red 'Find Back' button is located at the bottom.

步骤3：设置并确认密码后，点击“确认提交”按钮。

The screenshot shows the 'Select Bank Card' step. The user has selected 'China Construction Bank'. The form includes fields for: *Your Bank Card (set to 'China Construction Bank'), *ID Type (set to 'ID Card'), *ID Number (masked with asterisks), *Real Name (masked with asterisks), and *Bank Card Number (with a note 'Not supported for credit cards'). A red 'Verify Identity' button is at the bottom.

2、手机验证找回：如果您通过网上交易、微信开户。可以通过关注我司微信号“信达澳亚基金”进入个人中心-账户管理-忘记密码-通过手机验证码找回。

特别提示：手机验证码找回只适用于您在我司开户时预留手机号和银行卡开户时预号码一致才可以找回。

1、关注：“信达澳亚基金”公众号，进入个人中心



2、点击账号与安全



3、点击忘记密码



4、点击通过手机验证码找回

